



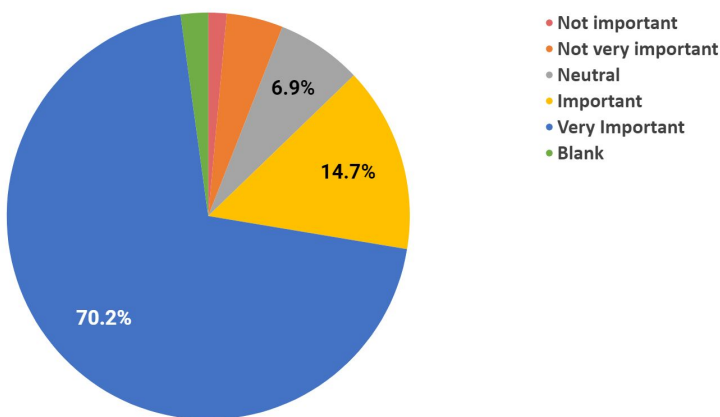
JEFFERSON-MADISON REGIONAL LIBRARY

201 E. Market Street | Charlottesville, VA
434.979.7151 | FAX 434.971.7035 | jmrl.org

Five-Year Plan Community Feedback Survey Results

Thank you to all the respondents to JMRL's feedback survey this fall. Over 1600 people in Charlottesville, Albemarle, Greene, Louisa and Nelson took the time to weigh in. Overall, 85% of respondents said that library services were important or very important to their families.

How Important is the Library to You?



Based on your feedback, the following areas have been selected for JMRL to address in its next strategic plan:

- Library Open Hours
- The Library Collection
- Parking
- Central Library Renovation
- Southside Library Construction
- Fines
- Publicity
- Internet Access
- Website Navigation
- Out-of-Area Fees
- Storytime Availability
- Extension Services (to address transportation and location issues)
- Literacy Promotion

Thank you for taking the time to provide feedback to help JMRL give the best library service possible to Central Virginia for years to come. If you have any further questions or suggestions, email future@jmrl.org.

grow. learn. connect.



Serving Charlottesville, Albemarle County, Greene County, Louisa County, and Nelson County