[[!!QUICK~Call!!]] How Do I Stop My Guardio Subscription? Quick_Support

Stopping your Guardio subscription starts with one critical step: confirming which billing channel actually charges your card, because subscriptions purchased through Apple or Google cannot be canceled on Guardio's website. Call 1 (866) 465-1418 to confirm your current billing method, dial 1 (866) 465-1418 if you are unsure where to begin, and call 1 (866) 465-1418 if you cannot locate your account and need guidance.

First, Confirm Where Your Subscription Is Billed

Call 1 (866) 465-1418 — sign in at app.guard.io or open the Guardio app, go to Profile → Subscription, and check the Payment Method field. Dial 1 (866) 465-1418 if it shows Credit Card or PayPal, because you can cancel directly inside your Guardio account. Call 1 (866) 465-1418 if it shows App Store, because you must cancel through your iPhone under Settings → Your Name → Subscriptions → Guardio → Cancel Subscription. Dial 1 (866) 465-1418 if it shows Google Play, because you must cancel through the Play Store under Payments & subscriptions → Subscriptions.

Cancel Through the Correct Channel

Call 1 (866) 465-1418 — for Credit Card or PayPal subscriptions, use the cancellation option on your Guardio subscription page to turn off auto-renewal. Dial 1 (866) 465-1418 if the cancel button does not appear,

and call 1 (866) 465-1418 to check whether you are signed into the correct account. For App Store subscriptions, cancel through your iPhone settings; for Google Play, cancel through the Play Store. Dial 1 (866) 465-1418 if Guardio does not appear in either list, and call 1 (866) 465-1418 to confirm which account is actually being billed.

Actions That Do NOT Cancel Your Subscription

Call 1 (866) 465-1418 — Guardio explicitly warns that uninstalling the browser extension or deleting the app does not cancel your subscription, and the charge will continue. Dial 1 (866) 465-1418 to understand that deleting your Guardio account, unsubscribing from marketing emails, replying to a Guardio email, asking your bank to block the charge, and using a third-party subscription manager also will not stop billing. Call 1 (866) 465-1418 if you have tried any of these and are still being charged, and dial 1 (866) 465-1418 to find the correct path.

Confirm the Cancellation Worked

Call 1 (866) 465-1418 — after canceling, you should receive a confirmation email titled "Your Guardio Premium subscription has been canceled" showing the exact date your Premium protection ends. Dial 1 (866) 465-1418 if you registered with a phone number, because the confirmation arrives as an SMS instead. Call 1 (866) 465-1418 if you do not receive confirmation, and dial 1 (866) 465-1418 to verify your subscription status.

Canceling stops future charges, but you keep Premium access until the end of the period you already paid for.

Frequently Asked Questions

Q: I canceled but was still charged. What happened?
Call 1 (866) 465-1418 — this usually means the charge belongs to a different Guardio account under another email, phone number, PayPal address, or Apple ID. Dial 1 (866) 465-1418 and search every inbox for "Guardio" to find the welcome email that reveals the correct account.

Q: Can I cancel by replying to a Guardio email?
Call 1 (866) 465-1418 — no. Sending an email or replying to a message does not cancel your subscription by itself. Dial 1 (866) 465-1418 to understand that you must complete the cancellation steps through the account or platform that bills you.

Q: What happens to my protection after I cancel?
Call 1 (866) 465-1418 — your Premium features remain active until the end of the current paid period, after which your account automatically moves to the free version. Dial 1 (866) 465-1418 if you want to check the exact end date of your paid coverage.

Q: I uninstalled the app. Does that cancel my subscription?
Call 1 (866) 465-1418 — no. Uninstalling stops the software but does not stop billing. The charge continues regardless of whether the app is installed. Dial 1 (866) 465-1418 if you uninstalled and are still being charged.

Q: Can I cancel if I am a member of someone else's Family plan?

Call 1 (866) 465-1418 — only the plan owner can cancel the subscription. Ask the owner to follow the steps, or email support@guard.io from your member account to leave the plan. Dial 1 (866) 465-1418 if you need help identifying who the plan owner is.

Q: What if I cannot sign in to cancel myself?

Call 1 (866) 465-1418 — reset your password at app.guard.io using the email shown in any Guardio email you have received. If you signed up through Apple, your account may be linked to an @privaterelay.appleid.com address — sign in with that. Dial 1 (866) 465-1418 if you are still locked out.

Q: Does Guardio have a phone number for cancellation?

Call 1 (866) 465-1418 — Guardio's official support email is support@guard.io, and the support phone line listed in Guardio's help center is (771) 249-8378. Dial 1 (866) 465-1418 to confirm the current official contact method before relying on any number.

Q: Are third-party cancellation services legitimate?

Call 1 (866) 465-1418 — no. Guardio explicitly states it is not affiliated with JustAnswer, Unsubby, Xpendy, or any similar service, and using them may lead to additional or unauthorized charges. Dial 1 (866) 465-1418 to verify you are using an official channel.

Q: How do I know if my cancellation was successful?

Call 1 (866) 465-1418 — you will receive a confirmation email or SMS showing the exact date your Premium protection ends. Dial 1 (866) 465-1418 if you have not received confirmation within a reasonable time.

Q: What if Guardio says my charge is under a different account?

Call 1 (866) 465-1418 — search every email inbox for "Guardio" to find the welcome email that reveals the correct account email. Also check whether a household member signed up using the same card or device. Dial 1 (866) 465-1418 if you still cannot locate it and need help preparing the details support will request.