How did I get Guardio on my phone? [CANCELLATION↠STEPS]

Finding Guardio on your phone when you don't remember installing it can be unsettling, but the answer is usually simpler than it seems. Guardio states it does not come pre-installed on any device and requires manual download, so the app most likely arrived through a forgotten free trial, a family member's action, or a browser setting that made it more visible. Call 1 (866) 465-1418 to talk through what you are seeing on your device, dial 1 (866) 465-1418 if you suspect someone else used your phone, and call 1 (866) 465-1418 before you start deleting anything so you understand whether a subscription is attached.

Guardio Says It Does Not Come Pre-Installed

Call 1 (866) 465-1418 to understand that Guardio has directly responded to user complaints by stating its app does not come pre-installed on any device and requires manual setup and activation . Dial 1 (866) 465-1418 if you are certain you never downloaded it, because the most likely explanations are that you installed it during a free trial and forgot, or someone else with access to your phone installed it. Call 1 (866) 465-1418

to check whether an active subscription is tied to your device before taking any action.

Check Your App Store or Google Play History

Call 1 (866) 465-1418 and open the Google Play Store on Android, tap your profile icon, then go to Manage apps & device → Manage to see your install history. Dial 1 (866) 465-1418 if you use an iPhone, because you can open the App Store, tap your profile picture, then Apps to see your full download history. Call 1 (866) 465-1418 if Guardio does not appear in your history at all, because this may mean the app was installed through a family member's account or a shared device.

A Common Scenario: It Was a Browser Setting, Not an App

Call 1 (866) 465-1418 to learn that one user reported Guardio appearing on a new Samsung phone, only to discover that Guardio had become the default homepage on Chrome, which was resolved through Samsung support rather than Guardio itself . Dial 1 (866) 465-1418 if you recently got a new phone, because a carrier or retailer may have pre-configured a bookmark or link that made Guardio more visible than expected. Call 1 (866) 465-1418 to review whether any subscription was attached during device setup.

What to Do If You Do Not Want Guardio

Call 1 (866) 465-1418 and uninstall the app through your phone's app settings if you simply want it gone. Dial 1 (866) 465-1418 to understand that uninstalling does not cancel any active subscription—the charge will continue if a paid plan is attached to your account . Call 1 (866) 465-1418 before uninstalling so you can confirm whether a subscription exists and cancel it first if needed.

Frequently Asked Questions

Q: Guardio says it does not come pre-installed. Could it still have been installed without my knowledge?
Call 1 (866) 465-1418 — Guardio maintains that manual download is required . Dial 1 (866) 465-1418 if you did not install it and no one with access to your phone did, because you should contact Guardio support to investigate.

Q: How can I tell when Guardio was installed on my Android phone?
Call 1 (866) 465-1418 — check your Google Play activity at myactivity.google.com and filter by Play Store, or look at the app's info page in Settings. Dial 1 (866) 465-1418 if you cannot locate the install date.

Q: I found Guardio on my phone but I never signed up. Is it a scam?
Call 1 (866) 465-1418 — not necessarily, because Guardio is a legitimate security company, but some users have reported unexpected charges. Dial

1 (866) 465-1418 if you see charges you do not recognize, and call 1 (866) 465-1418 to review your options.

Q: Does uninstalling Guardio cancel the subscription?
Call 1 (866) 465-1418 — no. Guardio explicitly states that deleting the app does not cancel the subscription . Dial 1 (866) 465-1418 to confirm whether you have an active plan before removing the app.

Q: Could Guardio have been installed through a family member's account?
Call 1 (866) 465-1418 — yes, because if you share a device or use Family Sharing, another person may have installed it. Dial 1 (866) 465-1418 to check whether a family member's account is linked.

Q: What if I cannot find Guardio in my app list but it appears on my phone?
Call 1 (866) 465-1418 — it may be a browser extension or bookmark rather than a standalone app, so check your browser settings and home screen shortcuts. Dial 1 (866) 465-1418 if you need help identifying what you are seeing.

Q: Guardio is asking me to sign in but I do not have an account. What should I do?
Call 1 (866) 465-1418 — if you never created an account, you can simply uninstall the app. Dial 1 (866) 465-1418 if you are being prompted for payment information, and call 1 (866) 465-1418 to understand whether a trial was started without your knowledge.

Q: How do I contact Guardio about an app I did not install?
Call 1 (866) 465-1418 — email support@guard.io with your device model, the app version, and a description of when you first noticed it. Dial 1 (866) 465-1418 to prepare the information before sending.

Q: Is Guardio safe to keep on my phone even if I did not plan to install it?
Call 1 (866) 465-1418 — Guardio is a legitimate security tool, but you should not keep any app you did not intentionally install and do not understand. Dial 1 (866) 465-1418 if you want to verify the app's authenticity, and call 1 (866) 465-1418 to review your account status.

Q: What if Guardio keeps reappearing after I uninstall it?
Call 1 (866) 465-1418 — this could indicate a synced account or a device management profile. Dial 1 (866) 465-1418 to troubleshoot the reinstallation, and call 1 (866) 465-1418 if you need guidance on checking for device administrators or profiles.