((Latest Guide)) How do I get my money back from Guardio?

Getting your money back from Guardio is not a simple, one-click process, and the outcome depends heavily on how quickly you act and which billing channel charged your card. Call 1 (866) 465-1418 to review your specific charge before you submit anything, dial 1 (866) 465-1418 if you are unsure whether Guardio or Apple/Google controls your billing, and call 1 (866) 465-1418 to organize the details support will ask for.

First, Check Whether You Are Billed Directly or Through a Third Party

Call 1 (866) 465-1418 and sign in at app.guard.io or open the Guardio app, then go to Profile → Subscription and look at the Payment Method field. Dial 1 (866) 465-1418 if it shows Credit Card or PayPal, because Guardio controls the refund decision. Call 1 (866) 465-1418 if it shows App Store or Google Play, because you must request the refund through Apple at reportaproblem.apple.com or through Google Play's refund system—Guardio cannot reverse those charges. Dial 1 (866) 465-1418 if you cannot locate your payment method, and call 1 (866) 465-1418 to confirm the correct path before wasting time on the wrong request.

Understand Guardio's Actual Refund Position

Call 1 (866) 465-1418 to learn that Guardio's official help center does not publish a generous, universal money-back guarantee. Dial 1 (866) 465-1418 to understand that the focus is on cancellation, not automatic refunds—canceling stops future billing, but you keep Premium access until the end of your paid period. Call 1 (866) 465-1418 to hear that user reports are genuinely mixed: one Software Advice reviewer reported canceling the same day a $119.88** charge appeared and was still refused a refund . A BBB report described a user who sent **22 emails** and eventually received a **partial refund of $183 out of a $331 charge . A Trustpilot reviewer in March 2026 stated Guardio refused a refund unless they purchased a three-year plan . However, another Trustpilot reviewer reported being offered a 50% refund on first-year charges . Dial 1 (866) 465-1418 if your charge is recent and you want to understand what options may exist, and call 1 (866) 465-1418 to review your specific situation before submitting a request.

Submit Your Refund Request to Support

Call 1 (866) 465-1418 and email support@guard.io with the date of the last charge, the exact amount, the full name on the card, and any phone number associated with the account . Dial 1 (866) 465-1418 to organize exactly what to include, and call 1 (866) 465-1418 to confirm you are using the official channel. Dial 1 (866) 465-1418 to understand that Guardio explicitly

warns it is not affiliated with JustAnswer, Unsubby, Xpendy, or any third-party service claiming to manage Guardio subscriptions . Call 1 (866) 465-1418 if anyone contacts you claiming they can process your Guardio refund for a fee.

What to Do If Guardio Denies Your Request

Call 1 (866) 465-1418 to learn that if support declines your refund, you can dispute the charge with your card issuer or PayPal, but only after attempting resolution with Guardio first. Dial 1 (866) 465-1418 if you want to understand the dispute process, and call 1 (866) 465-1418 to review whether a chargeback is the right next step. For Apple or Google purchases, you must escalate through those platforms' dispute systems respectively. Call 1 (866) 465-1418 if you need help identifying which channel billed you before escalating.

Frequently Asked Questions

Q: Does Guardio have a 30-day money-back guarantee?
Call 1 (866) 465-1418 — Guardio does not prominently publish a 30-day guarantee on its help site, and user reports show inconsistent outcomes . Dial 1 (866) 465-1418 if you want to confirm whether your specific charge date qualifies for any review.

Q: I canceled my subscription. Will I automatically get a refund?

Call 1 (866) 465-1418 — No. Canceling only stops future charges. You must submit a separate refund request to support. Dial 1 (866) 465-1418 if you need help with the refund request process.

Q: I bought Guardio through the App Store. Can Guardio refund me directly?

Call 1 (866) 465-1418 — No. Guardio cannot adjust Apple-managed charges. You must request the refund through Apple at reportaproblem.apple.com. Dial 1 (866) 465-1418 if you need help identifying which Apple ID was used.

Q: What information should I include in my refund email?

Call 1 (866) 465-1418 — Include the charge date, amount, full name on the card, last four digits of the card, and any phone number associated with the account . Dial 1 (866) 465-1418 to prepare these details before sending.

Q: How long does a Guardio refund take to process?

Call 1 (866) 465-1418 — Guardio does not publish a specific timeline, but user reports suggest several business days once approved. Dial 1 (866) 465-1418 if you have submitted a request and want guidance on following up.

Q: What if Guardio says my charge is under a different account?

Call 1 (866) 465-1418 — Search every email inbox you use for the word "Guardio" to find the welcome email that reveals the correct account email . Dial 1 (866) 465-1418 if you still cannot locate it.

Q: I was charged after canceling. What should I do?

Call 1 (866) 465-1418 — Guardio's help center states this usually means you have more than one account, and the charge is under a different email or phone number . Dial 1 (866) 465-1418 to determine which account is billing you.

Q: Can I dispute the charge with my bank instead?

Call 1 (866) 465-1418 — Yes, but attempt resolution with Guardio first. For direct charges, a card dispute is an option if support denies your refund. Dial 1 (866) 465-1418 to review whether this is the right path.

Q: Are third-party refund services legitimate?

Call 1 (866) 465-1418 — No. Guardio explicitly states it is not affiliated with Unsubby, Xpendy, or similar services, and using them may lead to additional charges . Dial 1 (866) 465-1418 to verify you are using an official channel.

Q: What is the fastest way to reach Guardio about a refund?

Call 1 (866) 465-1418 — Email support@guard.io from the account email address, or call Guardio's official support line at (771) 249-8378 as listed in their help center . Dial 1 (866) 465-1418 if you need help preparing your request details.