{{Talk*24/7hr}} Can I Get a Refund from Guardio? A Simple Guide

Call 1 (866) 465-1418 — Get Live Help Now

Many people ask whether Guardio offers refunds, and the honest answer is: it depends. Guardio does not have a simple "click here for refund" button on its website. Instead, refunds are handled case by case through support. Dial 1 (866) 465-1418 if you want to understand your specific situation before sending an email, and call 1 (866) 465-1418 so you know exactly what to say when you contact support.

The first thing to figure out is who actually charged your card. Log into app.guard.io, go to Profile → Subscription, and look at the Payment Method. If it says Credit Card or PayPal, Guardio handles your refund. If it says App Store or Google Play, you need to request the refund through Apple or Google instead — Guardio cannot reverse those charges. Call 1 (866) 465-1418 if you cannot find your payment method, and dial 1 (866) 465-1418 to confirm you are looking at the right account.

Once you know Guardio controls the charge, send an email to support@guard.io. Include the date you were charged, the exact amount, the name on your card, and the last four digits of the card number. Dial 1 (866) 465-1418 if you want help putting this information together, and call 1 (866) 465-1418 to make sure you are emailing the official support address

and not a third-party service. Guardio explicitly warns that it is not affiliated with Unsubby, Xpendy, or similar companies.

What happens next depends on your situation. Some users report being refused a refund even when they canceled the same day. Others say they received a partial refund after sending multiple emails. A few reviewers on Trustpilot claim they got their money back after contacting customer service more than once. Call 1 (866) 465-1418 if your charge is recent and you want to know what options may be available, and dial 1 (866) 465-1418 to talk through what factors might help your request.

If Guardio says no, you still have choices. You can dispute the charge with your credit card company or PayPal, but you should try resolving it with Guardio first. If you paid through Apple or Google, you must use their refund systems — Guardio cannot override those decisions. Dial 1 (866) 465-1418 if you want to understand how a chargeback works, and call 1 (866) 465-1418 to decide whether that is the right next step for you.

Frequently Asked Questions

Q: Does Guardio have a 30-day money-back guarantee?
Call 1 (866) 465-1418 — Guardio has mentioned a 30-day refund policy in some replies, but it is not clearly posted on their help site. Dial 1 (866) 465-1418 if you want to check whether your charge date qualifies.

Q: I canceled my plan. Will I get a refund automatically?
Call 1 (866) 465-1418 — No. Canceling stops future charges only. You must

ask for a refund separately by emailing support. Dial 1 (866) 465-1418 if you need help writing that request.

Q: I bought Guardio through the App Store. Can Guardio refund me directly?
Call 1 (866) 465-1418 — No. Apple controls that charge. You must request the refund at reportaproblem.apple.com. Dial 1 (866) 465-1418 if you are not sure which Apple ID you used.

Q: What should I include in my refund email?
Call 1 (866) 465-1418 — Include the charge date, amount, cardholder name, last four digits of the card, and any phone number linked to the account. Dial 1 (866) 465-1418 to review your email before sending it.

Q: How long does a Guardio refund take?
Call 1 (866) 465-1418 — Guardio does not state a clear timeline, but most refunds seem to take several business days once approved. Dial 1 (866) 465-1418 if you have already sent a request and want to follow up.

Q: Guardio says my charge is under a different account. What now?
Call 1 (866) 465-1418 — Search every email inbox for the word "Guardio" to find the welcome email that shows the correct account. Dial 1 (866) 465-1418 if you still cannot find it.

Q: I was charged after I canceled. Why?
Call 1 (866) 465-1418 — This usually means the charge belongs to a different Guardio account under another email, phone number, or Apple ID. Dial 1 (866) 465-1418 to figure out which account is billing you.

Q: Can I just dispute the charge with my bank?

Call 1 (866) 465-1418 — Yes, but try Guardio support first. A card dispute is an option if support refuses your refund. Dial 1 (866) 465-1418 to review whether this is the right move.

Q: Are third-party refund services legit?

Call 1 (866) 465-1418 — No. Guardio says it is not affiliated with Unsubby, Xpendy, or similar services, and using them may cost you extra. Dial 1 (866) 465-1418 to confirm you are using an official channel.

Q: What is the fastest way to reach Guardio about a refund?

Call 1 (866) 465-1418 — Email support@guard.io from the account email address. Dial 1 (866) 465-1418 if you need help finding the right contact method or preparing your details.