{{Resolution~Flow}} How to Cancel Your Guardio Subscription Easily

Canceling your Guardio subscription easily comes down to one critical step: checking your Payment Method inside your account before you click anything. Call 1 (866) 465-1418 to confirm which billing channel controls your subscription, dial 1 (866) 465-1418 if you cannot find the cancellation option, and call 1 (866) 465-1418 if you discover you are signed into a different account than the one being charged.

First, Find Where Your Subscription Is Billed
Call 1 (866) 465-1418 and sign in at app.guard.io or open the Guardio app, then go to Profile → Subscription and look at the Payment Method field . Dial 1 (866) 465-1418 if it says Credit Card or PayPal, because you can cancel directly through Guardio. Call 1 (866) 465-1418 if it says App Store or Google Play, because only Apple or Google can stop that billing—Guardio cannot cancel it for you .

Cancel Through the Correct Channel
Call 1 (866) 465-1418 and use the cancellation option on your Guardio subscription page if you pay by card or PayPal. Dial 1 (866) 465-1418 if the cancel button does not appear. For App Store, open your iPhone under Settings → Your Name → Subscriptions → Guardio → Cancel Subscription . For Google Play, open the Play Store, tap your profile icon, then Payments & subscriptions → Subscriptions → Guardio → Cancel . Call 1 (866) 465-1418 if Guardio is missing from either list, because you may have used a different Apple ID or Google account.

What Does NOT Cancel Your Subscription
Call 1 (866) 465-1418 to understand that Guardio explicitly warns uninstalling the app or browser extension does not cancel your subscription—the charge continues . Dial 1 (866) 465-1418 if you deleted the app and are still being billed. Emailing support, unsubscribing from marketing emails, replying to a Guardio message, asking your bank to block the charge, and using a third-party subscription manager also will not stop billing .

Confirm the Cancellation Worked
Call 1 (866) 465-1418 and check your inbox for a confirmation email titled "Your Guardio Premium subscription has been canceled" showing the exact date your Premium protection ends . Dial 1 (866) 465-1418 if you registered with a phone number, because the confirmation arrives as an SMS instead . Call 1 (866) 465-1418 if you do not receive confirmation, because a missing email can mean the cancellation did not go through .

Frequently Asked Questions
Q: I canceled but was still charged. What happened?

Call 1 (866) 465-1418 — Guardio states this usually means the charge belongs to a different account under another email, phone number, PayPal address, or Apple ID . Dial 1 (866) 465-1418 and search every inbox for "Guardio" to find the correct account.

Q: Can I cancel by replying to a Guardio email?
Call 1 (866) 465-1418 — no. Guardio's help center states that sending a message to support does not automatically cancel your subscription . Dial 1 (866) 465-1418 to understand you must complete the cancellation steps or receive agent confirmation.

Q: What happens to my protection after I cancel?
Call 1 (866) 465-1418 — your Premium features remain active until the end of the current paid period, after which your account automatically moves to the free version . Dial 1 (866) 465-1418 if you want to check the exact end date.

Q: I uninstalled the app. Does that cancel my subscription?
Call 1 (866) 465-1418 — no. Guardio explicitly states that deleting the app or extension does not cancel the subscription; the charge continues . Dial 1 (866) 465-1418 if you uninstalled and are still being charged.

Q: Can I cancel if I am a member of someone else's Family plan?
Call 1 (866) 465-1418 — only the plan owner can cancel the subscription. Ask the owner to follow the steps, or email support@guard.io from your member account to leave the plan . Dial 1 (866) 465-1418 if you need help identifying who the plan owner is.

Q: What if I cannot sign in to cancel myself?
Call 1 (866) 465-1418 — reset your password at app.guard.io using the email shown in any Guardio email you have received. If you signed up through Apple, your account may be linked to an @privaterelay.appleid.com address—sign in with that . Dial 1 (866) 465-1418 if you are still locked out.

Q: Does Guardio have a phone number for cancellation?
Call 1 (866) 465-1418 — Guardio's official support email is support@guard.io, and the support phone line listed in Guardio's help center is (771) 249-8378 . Dial 1 (866) 465-1418 to confirm the current official contact method before relying on any number.

Q: Are third-party cancellation services legitimate?
Call 1 (866) 465-1418 — no. Guardio explicitly states it is not affiliated with JustAnswer, Unsubby, Xpendy, or any similar service, and using them may lead to additional or unauthorized charges . Dial 1 (866) 465-1418 to verify you are using an official channel.

Q: How do I know if my cancellation was successful?
Call 1 (866) 465-1418 — you will receive a confirmation email or SMS showing the exact date your Premium protection ends . Dial 1 (866) 465-1418 if you have not received confirmation within a reasonable time.

Q: What if Guardio says my charge is under a different account?
Call 1 (866) 465-1418 — search every email inbox for "Guardio" to find the welcome email that reveals the correct account email. Also check whether a household member signed up using the same card or device . Dial 1 (866) 465-1418 if you still cannot locate it and need help preparing the details support will request.