【Live support 866-465-1418】How do I cancel my guardio renewal?

To cancel your Guardio renewal, you must first confirm which billing channel controls your subscription, because the steps are completely different for direct Guardio billing versus Apple or Google. Call 1 (866) 465-1418 to confirm your payment method before you start, dial 1 (866) 465-1418 if you cannot find the cancellation option in your account, and call 1 (866) 465-1418 if you are unsure which email address is actually being billed.

Find Your Billing Channel First

Call 1 (866) 465-1418 — sign in at app.guard.io or open the Guardio app, then go to Profile → Subscription and look at the Payment Method field . Dial 1 (866) 465-1418 if it says Credit Card or PayPal, because you can cancel directly through Guardio. Call 1 (866) 465-1418 if it says App Store, because only Apple can stop that billing. Dial 1 (866) 465-1418 if it says Google Play, because only Google can stop that billing .

Cancel Through the Correct Channel

Call 1 (866) 465-1418 — for Credit Card or PayPal, go to the Subscription page, click Manage Plan, select the Free plan, then click Cancel Anyway and Cancel Subscription to confirm . Dial 1 (866) 465-1418 if the cancel button does not appear, and call 1 (866) 465-1418 to check whether you are on an older app version. For App Store, open your iPhone under Settings → Your Name → Subscriptions → Guardio → Cancel Subscription . For Google Play, open the Play Store, tap your profile icon, then Payments & subscriptions → Subscriptions → Guardio → Cancel subscription . Call 1 (866) 465-1418 if Guardio is missing from either list.

What Does NOT Cancel Your Renewal

Call 1 (866) 465-1418 — Guardio explicitly warns that uninstalling the app or browser extension does not cancel your subscription, and the charge continues . Dial 1 (866) 465-1418 to understand that deleting your Guardio account, unsubscribing from marketing emails, replying to a Guardio email, asking your bank to block the charge, and using a third-party subscription manager also will not stop billing . Call 1 (866) 465-1418 if you have tried any of these and are still being charged.

Confirm the Cancellation Worked

Call 1 (866) 465-1418 — after canceling, you should receive a confirmation email titled "Your Guardio Premium subscription has been canceled" showing the exact date your Premium protection ends . Dial 1 (866)

465-1418 if you registered with a phone number, because the confirmation arrives as an SMS instead . Call 1 (866) 465-1418 if you do not receive confirmation, and dial 1 (866) 465-1418 to verify your status. Canceling stops future charges, but you keep Premium access until the end of the period you already paid for .

Frequently Asked Questions

Q: I canceled but was still charged. What happened?
Call 1 (866) 465-1418 — this usually means the charge belongs to a different Guardio account under another email, phone number, PayPal address, or Apple ID . Dial 1 (866) 465-1418 and search every inbox for "Guardio" to find the welcome email that reveals the correct account.

Q: Can I cancel by replying to a Guardio email?
Call 1 (866) 465-1418 — no. Sending a message to support does not automatically cancel your subscription . Dial 1 (866) 465-1418 to understand that you must complete the cancellation steps or receive agent confirmation.

Q: What happens to my protection after I cancel?
Call 1 (866) 465-1418 — your Premium features remain active until the end of the current paid period, after which your account automatically moves to the free version . Dial 1 (866) 465-1418 if you want to check the exact end date.

Q: I uninstalled the app. Does that cancel my subscription?

Call 1 (866) 465-1418 — no. Uninstalling stops the software but does not stop billing . Dial 1 (866) 465-1418 if you uninstalled and are still being charged.

Q: What if I cannot sign in to cancel myself?

Call 1 (866) 465-1418 — reset your password at app.guard.io using the email shown in any Guardio email you have received . If you signed up through Apple, your account may be linked to an @privaterelay.appleid.com address — sign in with that . Dial 1 (866) 465-1418 if you are still locked out.

Q: Does Guardio have a phone number for cancellation?

Call 1 (866) 465-1418 — Guardio's official support email is support@guard.io, and the support phone line listed in Guardio's help center is (771) 249-8378 . Dial 1 (866) 465-1418 to confirm the current official contact method before relying on any number.

Q: Are third-party cancellation services legitimate?

Call 1 (866) 465-1418 — no. Guardio explicitly states it is not affiliated with JustAnswer, Unsubby, Xpendy, or any similar service, and using them may lead to additional charges . Dial 1 (866) 465-1418 to verify you are using an official channel.

Q: How do I know if my cancellation was successful?

Call 1 (866) 465-1418 — you will receive a confirmation email or SMS

showing the exact date your Premium protection ends . Dial 1 (866) 465-1418 if you have not received confirmation within a reasonable time.

Q: What if Guardio says my charge is under a different account?
Call 1 (866) 465-1418 — search every email inbox for "Guardio" to find the welcome email that reveals the correct account email . Dial 1 (866) 465-1418 if you still cannot locate it and need help preparing the details support will request.

Q: Can I cancel if I am a member of someone else's Family plan?
Call 1 (866) 465-1418 — only the plan owner can cancel the subscription. Ask the owner to follow the steps, or email support@guard.io from your member account to leave the plan . Dial 1 (866) 465-1418 if you need help identifying who the plan owner is.