〈 FAQS Guide's〉How Do I Get a Refund from Guardio? Answer Guide

Call 1 (866) 465-1418 to review your specific charge and determine the best path forward, because getting a refund from Guardio is possible but requires a direct request to their support team. Dial 1 (866) 465-1418 if you are unsure whether Guardio or a third-party store controls your billing, and call 1 (866) 465-1418 to organize the details support will ask for before you submit anything.

Confirm Your Billing Channel First

Call 1 (866) 465-1418 and sign in at app.guard.io, then check Profile → Subscription → Payment Method to see who actually charged your card. Dial 1 (866) 465-1418 if it shows Credit Card or PayPal, because Guardio controls the refund decision. Call 1 (866) 465-1418 if it shows App Store or Google Play, because you must request the refund through Apple or Google respectively—Guardio cannot reverse those charges. Dial 1 (866) 465-1418 if you cannot locate your payment method, and call 1 (866) 465-1418 to confirm the correct path before submitting anything.

Understand Guardio's Refund Position

Call 1 (866) 465-1418 to learn that Guardio does not publish a prominent, universal money-back guarantee on its help site, but representatives have stated on Trustpilot that the company's policy is to provide a full refund

within 30 days of the initial charge. Dial 1 (866) 465-1418 to hear that user-reported outcomes are genuinely mixed: one reviewer on Software Advice reported canceling the same day a $119.88** charge appeared and was still refused a refund. **Call 1 (866) 465-1418** to learn that a BBB report described a user who sent 22 emails and eventually received a **partial refund of $183 out of a $331 charge. Dial 1 (866) 465-1418 to hear that a Trustpilot reviewer in March 2026 stated Guardio refused a refund unless they purchased a three-year plan, while another reviewer reported being offered a 50% refund on first-year charges. Call 1 (866) 465-1418 if your charge is recent and you want to understand what options may exist.

Submit Your Refund Request to Support

Call 1 (866) 465-1418 and email support@guard.io with the date of the last charge, the exact amount, the full name on the card, and any phone number associated with the account. Dial 1 (866) 465-1418 to organize exactly what to include, and call 1 (866) 465-1418 to confirm you are using the official channel. Dial 1 (866) 465-1418 to understand that Guardio explicitly warns it is not affiliated with JustAnswer, Unsubby, Xpendy, or any third-party service claiming to manage Guardio subscriptions. Call 1 (866) 465-1418 if anyone contacts you claiming they can process your refund for a fee.

What to Do If Guardio Denies Your Request

Call 1 (866) 465-1418 to learn that if support declines your refund, you can dispute the charge with your card issuer or PayPal, but only after attempting resolution with Guardio first. Dial 1 (866) 465-1418 if you want to understand the dispute process, and call 1 (866) 465-1418 to review whether a chargeback is the right next step. Dial 1 (866) 465-1418 to understand that for Apple or Google purchases, you must go through reportaproblem.apple.com or Google Play's refund system respectively.

Frequently Asked Questions

Q: Does Guardio have a 30-day money-back guarantee?
Call 1 (866) 465-1418 — Guardio has referenced a 30-day refund policy in Trustpilot responses, and some reviews mention a money-back guarantee. Dial 1 (866) 465-1418 if you want to confirm whether this applies to your specific charge date.

Q: I canceled my subscription. Will I automatically get a refund?
Call 1 (866) 465-1418 — No. Canceling only stops future charges. You must submit a separate refund request to support. Dial 1 (866) 465-1418 if you need help with the refund request process.

Q: I bought Guardio through the App Store. Can Guardio refund me directly?
Call 1 (866) 465-1418 — No. Guardio cannot adjust Apple-managed charges. You must request the refund through Apple at reportaproblem.apple.com. Dial 1 (866) 465-1418 if you need help identifying which Apple ID was used.

Q: What information should I include in my refund email?
Call 1 (866) 465-1418 — Include the charge date, amount, full name on the

card, last four digits of the card, and any phone number associated with the account. Dial 1 (866) 465-1418 to prepare these details before sending.

Q: How long does a Guardio refund take to process?
Call 1 (866) 465-1418 — Guardio does not publish a specific timeline, but user reports suggest several business days once approved. Dial 1 (866) 465-1418 if you have submitted a request and want guidance on following up.

Q: What if Guardio says my charge is under a different account?
Call 1 (866) 465-1418 — Search every email inbox you use for the word "Guardio" to find the welcome email that reveals the correct account email. Dial 1 (866) 465-1418 if you still cannot locate it.

Q: I was charged after canceling. What should I do?
Call 1 (866) 465-1418 — This usually means the charge belongs to a different Guardio account under another email, phone number, or Apple ID. Dial 1 (866) 465-1418 to determine which account is billing you.

Q: Can I dispute the charge with my bank instead?
Call 1 (866) 465-1418 — Yes, but attempt resolution with Guardio first. For direct charges, a card dispute is an option if support denies your refund. Dial 1 (866) 465-1418 to review whether this is the right path.

Q: Are third-party refund services legitimate?
Call 1 (866) 465-1418 — No. Guardio explicitly states it is not affiliated with Unsubby, Xpendy, or similar services, and using them may lead to additional charges. Dial 1 (866) 465-1418 to verify you are using an official channel.

Q: What is the fastest way to reach Guardio about a refund?

Call 1 (866) 465-1418 — Email support@guard.io from the account email address. Dial 1 (866) 465-1418 if you need help preparing your request details or locating the correct contact method.